

JCR RENTAL ORDER FORM

JCR Corporation / JCR Systems Co. Ltd.

Tel. 03-5655-3770 (Japan) Tel.1-808-956-1020 Fax 1-800-451-1696 (USA)

CUSTOMER INFORMATION

Full Name (F/M/L): _____ SSN/Passport No: _____

Home Address: _____ City: _____

State/Province: _____ Zip/Postal Code: _____ Country: _____

Home Phone: _____ Business Phone: _____

Email Address: _____

Email Address (cc) _____

Business Name: _____

Required when using a Corporate Credit Card

Business Address: _____

DELIVERY & RETURN INFORMATION

Rental Date (mm/dd/yy): ____/____/____ Return Date (mm/dd/yy): ____/____/____ Rental Days: ____

JAPAN DELIVERY OPTIONS	USA DELIVERY OPTIONS*	OTHER COUNTRIES*
<input type="checkbox"/> Free Next-Day Delivery <input type="checkbox"/> Airport Delivery (see below)* <input type="checkbox"/> Tokyo Same-Day Delivery <input type="checkbox"/> Japan Same-Day Delivery	<input type="checkbox"/> Next-Day Hawaii Delivery <input type="checkbox"/> USA 2 nd Day Delivery <input type="checkbox"/> USA Next-Day Delivery (Limited) <input type="checkbox"/> Japan Same-Day Delivery	<input type="checkbox"/> Korea Hotel Delivery <input type="checkbox"/> Korea Airport Delivery <input type="checkbox"/> China Hotel Delivery

AIRPORT DELIVERY

Airport: _____ Airline: _____ Flt. No: _____ Arr. Time: ____:____

** Airport delivery requires Japan hotel or contact information. Provide below.*

Delivery Location: _____

Hotel Name / Business Name / Private Residence Contact

Address: _____ City: _____

Province/State: _____ Postal/Zip Code: _____

Country: _____ Telephone Contact: _____

JAPAN RETURN OPTIONS	USA RETURN OPTIONS*	OTHER COUNTRIES*
<input type="checkbox"/> Free Return Delivery <input type="checkbox"/> Airport Return (see below)	<input type="checkbox"/> Hawaii Return <input type="checkbox"/> USA Return	<input type="checkbox"/> Korea Hotel <input type="checkbox"/> Korea Airport <input type="checkbox"/> China Hotel
AIRPORT RETURN DELIVERY Airport: _____		Airline: _____

** Note: In most cases equipment rented in Japan “must” be returned in Japan. In cases when shipments are made from Japan to USA or other countries the return delivery must be made in Japan prior to departure. Please contact us to request return in country other than the delivery location.*

RENTAL INFORMATION

● SIM CARD RENTAL

OPTION _____ Size: _____ Country: _____ Sims Requested: _____

OPTION _____ Size: _____ Country: _____ Sims Requested: _____

OPTION _____ Size: _____ Country: _____ Sims Requested: _____

Special Requests: _____

● WIFI / MIFI ROUTER RENTAL

OPTION _____ Country: _____ Devices Requested: _____

OPTION _____ Country: _____ Devices Requested: _____

OPTION _____ Country: _____ Devices Requested: _____

Special Requests: _____

● IPHONE RENTAL

OPTION _____ Country: _____ Devices Requested: _____

OPTION _____ Country: _____ Devices Requested: _____

OPTION _____ Country: _____ Devices Requested: _____

Special Requests: _____

● ANDROID PHONE RENTAL

OPTION _____ Country: _____ Devices Requested: _____

OPTION _____ Country: _____ Devices Requested: _____

OPTION _____ Country: _____ Devices Requested: _____

Special Requests: _____

● **CELLULAR PHONE RENTAL**

OPTION _____ Country: _____ Devices Requested: _____

OPTION _____ Country: _____ Devices Requested: _____

OPTION _____ Country: _____ Devices Requested: _____

Special Requests: _____

● **BLACKBERRY RENTAL**

OPTION _____ Country: JAPAN Devices Requested: _____

OPTION _____ Country: JAPAN Devices Requested: _____

OPTION _____ Country: JAPAN Devices Requested: _____

Special Requests: _____

● **USB DATA CARD RENTAL**

OPTION _____ Country: JAPAN Devices Requested: _____

OPTION _____ Country: JAPAN Devices Requested: _____

OPTION _____ Country: JAPAN Devices Requested: _____

Special Requests: _____

● **TABLET RENTAL**

OPTION _____ Country: JAPAN Devices Requested: _____

OPTION _____ Country: JAPAN Devices Requested: _____

OPTION _____ Country: JAPAN Devices Requested: _____

Special Requests: _____

PAYMENT INFORMATION

Payment Method: Visa Master Card American Express JCB Other

Card Type: Personal Business Bank Debit or Prepaid

Card Number: _____ Security Code: _____

Expiration Date: _____ / _____ Expiration date must exceed at least two (2) months past the return date

How did you find us? _____ Agent / Hotel: _____

TERMS OF RENTAL & AGREEMENT Read and sign below 

ACCESS AND TELEPHONE NUMBER: FOR JAPAN, KOREA & CHINA - Network access is provided by means of an ten (10) or eleven (11) digit telephone or data number. The telephone or data device number is at all times the property of JCR CORPORATION (JCR), and the Customer has no interest in, or claim of right to, the telephone number. JCR reserves the right to change the telephone or data card number upon two (2) days prior notice, except that in the event of suspected fraud, no notice is required. A cellular telephone or data card number issued by JCR to Customer under this agreement may not be assigned to, or associate with, another cellular telephone except with the consent of JCR. If Customer assigns or associates the cellular telephone or data card number to another cellular telephone or data card without JCR's consent, Customer shall be responsible for all calls to and from said telephone number. Title and ownership cellular phone equipment and accessories shall remain at all times in JCR Corporation and you agree that you will not attempt to give away, sell, mortgage, assign, dispose of or encumber said equipment nor will you in any manner impair or permit to be impaired our title to and ownership of said equipment.

CANCELLATION, NO SHOW, LATE ARRIVAL / RETURN, and REFUND POLICIES: Customer agrees there will be no cancellation charge for deliveries in Japan if cellular equipment rental order is cancelled with JCR CORPORATION (JCR) 72 hours prior to rental date and Customer and you will not incur any charges. Customer agrees that for deliveries within Japan if cancellation notice with JCR is not received 72 hours prior to the rental date, the Customer was not at the delivery address, or has been determined to be a "No Show": a three days' rental cancellation charge plus applicable tax will be billed to the Customer's credit card. Three day cancellation charge applies for rental equipment delivered outside of Japan when cancelled after shipment to address specified in the order form. Cellular equipment rental orders received within 72 hours of the date of rental will not be charged for cancellation if the notice is received prior to the shipment of ordered cellular equipment. The cancellation charge will be waived in cases of equipment not delivered on promised date upon verification and documentation to JCR. Phones not returned by Customer on agreed on return date will automatically renewed from day to day until receipt of cancellation notice or return of equipment. NOTE: JCR does not pre-schedule pickup of the cellular equipment. It shall be your responsible to ensure the equipment is returned without delay. Return procedures are provided along with the cellular equipment. Additional rental days may be charged if these procedures are not followed.

Limitations of Liability: JCR shall not be liable to Customer for interruptions of service, loss of data, interceptions of cellular transmission, omissions or errors of third parties, equipment failures, acts of god, strikes, government actions, or causes beyond JCR's reasonable control. JCR shall not be liable if changes in operations, procedures, or services require modification or alteration of customer's equipment or render customer's equipment obsolete. there shall be no reductions, setoffs, or credits against the charges for service for downtime or interruption of service unless such period exceeds twenty-four (24) consecutive hours from the time of notice of interruption until service restoration is provided to customer. if service interruption exceeds twenty-four (24) consecutive hours, JCR shall provide customer with a credit allowance equal to the amount payable by customer during the service interruption period, provided customer promptly notified JCR of the service interruption. JCR shall give no credit for circumstances caused by the negligence or intentional acts or willful misconduct of the customer. In no event shall JCR be liable to customer for incidental, consequential or punitive damages, including, but not limited to, lost profits, loss of use, or loss of business opportunity. JCR shall not be liable for injury to customer, other persons, or property damage through the use of any equipment or service provided under this agreement. CUSTOMER AGREES TO INDEMNIFY, HOLD HARMLESS, AND DEFEND JCR AGAINST ANY CLAIMS RELATED TO CUSTOMER'S MISUSE OF SERVICE OR EQUIPMENT UNDER THIS AGREEMENT. CUSTOMER AGREES TO REIMBURSE JCR FOR ANY AND ALL COSTS AND REASONABLE ATTORNEYS' FEES INCURRED BY JCR IN DEFENDING ANY CLAIMS RELATING TO CUSTOMER'S MISUSE OF SERVICE OR EQUIPMENT. DAMAGE or LOSS OF CELLULAR EQUIPMENT: : For cellular phone service, customer agrees to purchase the loss/damage waiver protection which covers equipment from loss, theft or damage. but agrees that he is responsible for the first \$100.00 (deductible) of replacement or repair costs for equipment loss, theft or damage per phone rented. All equipment and items included with rental must be returned and in original condition.

Equipment Replacement Cost		
Japan Cellular Phone \$100	Korea Cellular Phone \$300	Air-H Data Card \$100 (CD-Rom \$10 / Manual \$10)
IPhone \$350-\$900	Android \$300-\$900	WiFi/MiFi Routers \$350 - \$500
Blackberry \$300	China Cellular Phone \$100	High-Speed Data Card \$200 (CD-Rom \$10 / Manual \$10)
Sim Card Replacement \$50	Screen Protector \$25	AC Charger \$25 USB Cable \$25
Equipment Case \$20 - \$75	Phone Cases \$5	Information Folder \$15 Manual \$25
Note: Repair of equipment determined by charges received from provider.		

PAYMENTS, RENTAL STATEMENTS, Credit Verification, Deposit Requirement, Temporary Service: Customer's initial rental charges will be paid to JCR prior to the delivery of cellular equipment. Upon return of all cellular equipment from Customer, a Rental Statement will be prepared and sent via e-mail, fax or U.S. Mail within 2 - 8 weeks after the return date. JCR sends statements on a Monthly Billing Cycle, which ends on the final day of each month. Please contact us should you require your statement to be expedited after the return of the cellular equipment. JCR shall charge the remaining balance due on the credit card provided at time of order. JCR normally does not require a deposit for rentals. There may be situations which require Customer to make deposit with JCR for rentals for more than 30 consecutive days. Based upon information supplied by Customer, JCR may obtain credit information regarding Customer from trade references and credit reporting agencies. JCR reserves the right to either refund the deposit if Customer has maintained the account in good standing, or apply the deposit to any balance owed by Customer to JCR. If JCR refunds the deposit to Customer, said deposit will be sent to Customer by United States first class mail to Customer's last known address. JCR may require that any such deposit be increased based on Customer's usage or changes in Customer's credit status, or any other valid reason. CUSTOMER AGREES TO REIMBURSE JCR FOR ANY AND ALL COSTS AND REASONABLE ATTORNEYS' FEES INCURRED FOR COLLECTION OF ANY CHARGES OR FEES INCURRED WHILE IN POSSESSION OF THE RENTER.

MISUSE OF SERVICES: Opening the phone case, rear panel, or display will damage the warranty seal. Customer will be liable for damage and repair costs associated with the opening and unauthorized testing of the cellular equipment. Customer will be responsible for replacement or repair costs if damage is a result of connecting cellular equipment to accessories or equipment not provided by JCR the equipment is damaged. Be careful not to use the phone in damp areas or near water. If the phone becomes wet, do not continue to use the phone or power the phone off or on. Place the phone in a slightly warm area to dry the internal parts. Contact us immediately. Do not charge equipment without proper voltag4e adapters. Option A airtime minutes are calculated using the phones internal timer. Tampering with our phones in any manner outside

normal usage or resetting the timer will can be easily determined by our office upon return of the cellular equipment. Customers who misuse the equipment in any manner will be contacted and automatically billed with the Option B rates (detailed billing). In addition, there will be a RESET CHARGE of \$100.00.

GRACE PRIOD: If you have ordered the incorrect sim card or your device is not compatible the card **MUST BE RETURNED** to our Tokyo office within 24 HOURS after delivery. JCR will do our utmost to send you a compatible sim card or help with the setup on your device. The return shipping packet waybill and tracking number will indicate the date and time returned. **ONLY** the SHIPPING CHARGES* will be charged to your account. If you **DO NOT** return the sim card within the 24 hour grace period, the standard three-day cancellation fee will be charged. Equipment not returned after three days will be charged according to the publish rental schedule. * Standard Shipping charges \$20 Airport delivery/return \$10 each way Tokyo Express Delivery \$5 additional Japan Express Delivery \$10 additional. There will be no refunds for rental days should devices be returned without data usage on the scheduled return date. Please contact our 24 hour customer support for all connectivity issues. Any misuse of our services or non-payments will result in Customer no longer being eligible to rent from JCR. JCR reserves the right to refuse services at any time.

I have read and understand all rental policies above and those posted on JCR's web pages: jrcorp.com & jcrsystems.co.jp

Customer Signature X _____ **Date** ____/____/____

JCR respects your privacy. All information submitted to us is kept entirely confidential and is not shared with anyone outside our organization.

JCR CORPORATION

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